

SERFF Tracking Number: ARBB-127146500 State: Arkansas  
Filing Company: Arkansas Blue Cross and Blue Shield State Tracking Number: 48619  
Company Tracking Number: 23-2597 4/11, 23-2598 4/11  
TOI: H16G Group Health - Major Medical Sub-TOI: H16G.001A Any Size Group - PPO  
Product Name: Special Amendment  
Project Name/Number: Life Strategies Counseling/23-2597 4/11, 23-2598 4/11

## Filing at a Glance

Company: Arkansas Blue Cross and Blue Shield

Product Name: Special Amendment

SERFF Tr Num: ARBB-127146500 State: Arkansas

TOI: H16G Group Health - Major Medical

SERFF Status: Closed-Approved-  
Closed State Tr Num: 48619

Sub-TOI: H16G.001A Any Size Group - PPO

Co Tr Num: 23-2597 4/11, 23-2598 4/11 State Status: Approved-Closed

Filing Type: Form

Reviewer(s): Rosalind Minor

Author: Evelyn Laney

Disposition Date: 04/28/2011

Date Submitted: 04/28/2011

Disposition Status: Approved-  
Closed

Implementation Date Requested: On Approval

Implementation Date:

State Filing Description:

## General Information

Project Name: Life Strategies Counseling

Status of Filing in Domicile: Pending

Project Number: 23-2597 4/11, 23-2598 4/11

Date Approved in Domicile:

Requested Filing Mode: Review & Approval

Domicile Status Comments: Arkansas is state  
of domicile.

Explanation for Combination/Other:

Market Type: Group

Submission Type: New Submission

Group Market Size: Small and Large

Group Market Type: Employer

Overall Rate Impact:

Filing Status Changed: 04/28/2011

State Status Changed: 04/28/2011

Deemer Date:

Created By: Evelyn Laney

Submitted By: Evelyn Laney

Corresponding Filing Tracking Number:

PPACA: Not PPACA-Related

PPACA Notes: null

Filing Description:

Attached please find forms 23-2597 4/11 and 23-2598 4/11 for your review and approval if indicated.

This amendment provides for Part-Time Employees going to Full-Time status without having to satisfy the waiting period provided they had worked at least ninety (90) days for both the health and dental coverage. They were created for the Life Strategies Counseling group but can be used with any group with the same eligibility requirements.

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Also attached is a Flesch Reading Ease score certification signed by an officer of the company as required by Arkansas Code Annotated §23-80-206(d).

I certify that the submission meets the provisions of Arkansas Insurance Department Rule & Regulation 19. I further certify that the Life and Health Guaranty Association Notices required by Arkansas Insurance Department Rule & Regulation 49 and the consumer information notice required by Arkansas Code Annotated §23-79-138 are incorporated in the policies to which these amendments are attached.

Please feel free to contact me at 378-2165 with any questions you may have.

## Company and Contact

### Filing Contact Information

Evelyn Laney, Senior Compliance Analyst exlaney@arkbluecross.com  
 320 West Capitol, Ste 211 501-378-2165 [Phone]  
 Little Rock, AR 72201 501-378-2975 [FAX]

### Filing Company Information

Arkansas Blue Cross and Blue Shield	CoCode: 83470	State of Domicile: Arkansas
601 S. Gaines Street	Group Code:	Company Type:
Little Rock, AR 72201	Group Name:	State ID Number: N/A
(501) 378-2967 ext. [Phone]	FEIN Number: 71-0226428	

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## Filing Fees

Fee Required? Yes  
 Fee Amount: \$100.00  
 Retaliatory? No  
 Fee Explanation:  
 Per Company: No

COMPANY	AMOUNT	DATE PROCESSED	TRANSACTION #
Arkansas Blue Cross and Blue Shield	\$100.00	04/28/2011	47057694

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## Correspondence Summary

### Dispositions

<b>Status</b>	<b>Created By</b>	<b>Created On</b>	<b>Date Submitted</b>
Approved-Closed	Rosalind Minor	04/28/2011	04/28/2011

<i>SERFF Tracking Number:</i>	<i>ARBB-127146500</i>	<i>State:</i>	<i>Arkansas</i>
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## Disposition

Disposition Date: 04/28/2011

Implementation Date:

Status: Approved-Closed

HHS Status: HHS Approved

State Review: Reviewed-No Actuary

Comment:

Rate data does NOT apply to filing.

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<b>Schedule</b>	<b>Schedule Item</b>	<b>Schedule Item Status</b>	<b>Public Access</b>
<b>Supporting Document</b>	Flesch Certification	Approved-Closed	Yes
<b>Supporting Document</b>	Application	Approved-Closed	Yes
<b>Supporting Document</b>	PPACA Uniform Compliance Summary	Approved-Closed	Yes
<b>Form</b>	Amendment	Approved-Closed	Yes
<b>Form</b>	Amendment	Approved-Closed	Yes

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## Form Schedule

### Lead Form Number: 23-2597 4/11

Schedule Item	Form Number	Form Type	Form Name	Action	Action Specific Data	Readability	Attachment
Approved-Closed 04/28/2011	23-2597 4/11	Certificate Amendmen t, Insert Page, Endorseme nt or Rider	Amendment	Initial		40.400	23-2597 4- 11(Strat.Coun ) (PT-FT).pdf
Approved-Closed 04/28/2011	23-2598 4/11	Certificate Amendmen t, Insert Page, Endorseme nt or Rider	Amendment	Initial		40.400	23-2598 4- 11(Strat.Coun ) (PT- FT)dental.pdf



**Arkansas  
BlueCross BlueShield**  
An Independent Licensee of the Blue Cross and Blue Shield Association

**AMENDMENT TO THE  
ARKANSAS BLUE CROSS AND BLUE SHIELD  
COMPREHENSIVE MAJOR MEDICAL  
GROUP BENEFIT CERTIFICATES**

**AMENDMENT NO. 2597**

**ELIGIBILITY STANDARDS**, Subsection 6.2 is hereby amended to add the following new subsection.

**Effective Date for Part-Time Employees going to Full-Time Status.** Subject to all other terms, conditions, exclusions and limitation in the Plan as set forth in this Benefit Certificate, part-time employees who subsequently transfer to full-time status may enroll in the group health benefit Plan without completing the Waiting Period provided they have worked for the Group at least ninety (90) days. Coverage will become effective on the first day of the Policy Month following the change in status.

This Amendment becomes a part of the Arkansas Blue Cross and Blue Shield Managed Benefits Comprehensive Major Medical Group Benefit Certificates. All other provisions of the Group Benefit Certificate remain in full force and effect.

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P. Mark White, Chief Executive Officer

ARKANSAS BLUE CROSS AND BLUE SHIELD  
601 S. Gaines Street  
Little Rock, Arkansas 72201



**Arkansas  
BlueCross BlueShield**  
An Independent Licensee of the Blue Cross and Blue Shield Association

**AMENDMENT TO THE  
ARKANSAS BLUE CROSS AND BLUE SHIELD  
DENTAL GROUP BENEFIT CERTIFICATES**

**AMENDMENT NO. 2598**

**ELIGIBILITY AND EFFECTIVE DATE OF COVERAGE**, is hereby amended to add the following provision.

**Effective Date for Part-Time Employees going to Full-Time Status.** Subject to all other terms, conditions, exclusions and limitation in the Plan as set forth in this Benefit Certificate, part-time employees who subsequently transfer to full-time status may enroll in the group health benefit Plan without completing the Waiting Period provided they have worked for the Group at least ninety (90) days. Coverage will become effective on the first day of the Policy Month following the change in status.

This Amendment becomes a part of the Arkansas Blue Cross and Blue Shield Dental Blue Group Benefit Certificate. All other provisions remain in full force and effect.

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P. Mark White, Chief Executive Officer

ARKANSAS BLUE CROSS AND BLUE SHIELD  
601 S. Gaines Street  
Little Rock, Arkansas 72201



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## Supporting Document Schedules

		<b>Item Status:</b>	<b>Status</b>
			<b>Date:</b>
<b>Satisfied - Item:</b>	Flesch Certification	Approved-Closed	04/28/2011
<b>Comments:</b>	See attached.		
<b>Attachment:</b>	Flesch 2597 & 2598.pdf		

		<b>Item Status:</b>	<b>Status</b>
			<b>Date:</b>
<b>Bypassed - Item:</b>	Application	Approved-Closed	04/28/2011
<b>Bypass Reason:</b>	Not needed for amendments.		
<b>Comments:</b>			

		<b>Item Status:</b>	<b>Status</b>
			<b>Date:</b>
<b>Bypassed - Item:</b>	PPACA Uniform Compliance Summary	Approved-Closed	04/28/2011
<b>Bypass Reason:</b>	Not PPACA related.		
<b>Comments:</b>			



# Arkansas BlueCross BlueShield

An Independent Licensee of the Blue Cross and Blue Shield Association

**RE:           Arkansas Blue Cross and Blue Shield  
              Amendment Nos. 23-2597, 23-2598 4/11**

## **FLESCH READING EASE CERTIFICATION**

This is to certify that the above referenced document has achieved a Flesch Reading Ease Score average of 40.4 and complies with the requirements of A.C.A. §23-80-201 *et. seq.*, cited as the Life and Disability Insurance Policy Language Simplification Act.

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Name

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Vice President

Title

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April 28, 2011

Date